

FairWay complaint form

The process for making a complaint

Please complete the form below and post it to:

FairWay Complaints Investigator

PO Box 2272

Wellington 6140

You can also email it to complaints@fairwayresolution.com

Please let us know the best way to get in touch with you.

Your details	
Name	
Preferred contact	<input type="checkbox"/> Post <input type="checkbox"/> Email <input type="checkbox"/> Phone
Address	
Email	
Phone	

Complaints about our service

Please give specific details about our service and what occurred.

Please note that we cannot investigate the correctness of any direction, decisions or agreements made in your case.

Please describe your complaint

Complaints about our conduct

Please give specific details of the behaviour or conduct of anyone at FairWay.

Please note that we cannot investigate what occurs within a mediation or conciliation- as this is a confidential process.

Please describe your complaint